

CLIENT SUPPORT - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
3597	Bug	QA Test	Immediate	perbaikan pada report payslip dimana pada payslip tidak muncul data payroll nya	Muhammad Bintar	05/09/2025 01:40 PM
3482	Bug	Deploy	Immediate	[HR-Payroll]perbaikan pada engine payroll dimana jika employee 02083262 resign di tanggal 01 juni 2024 untuk potongan bpjs DER2 dan DER3 nya kosong tidak ada amount nya	Muhammad Bintar	03/25/2025 03:56 PM
3449	Feature	Deploy	Immediate	[HR-Payroll Report]report 1721 A1 Personal dimana ada perubahan bentuk format dari pemerintah	Muhammad Bintar	03/05/2025 01:56 PM
3283	Feature	Assigned	Immediate	[IMFI] Perhitungan Pajak Karyawan Mutasi dianggap Final di tiap akhir Masa Pajak	Tri Rizqiaty	12/10/2024 03:43 PM
3188	Bug	QA Test	Immediate	[HR-ESS Leave]pengajuan ess leave dimana pada saat atasan melakukan approve, terjadi error value too big or small for int16.	Muhammad Bintar	11/20/2024 11:01 AM
3160	Bug	QA Test	Immediate	[HR-Payroll] selisih pajak karena karyawan mutasi	Muhammad Bintar	10/28/2024 11:02 AM
2411	Bug	QA Test	Immediate	[HR-TIMEDATA]permintaan job query untuk merapikan attendance yang lintas hari	Muhammad Bintar	12/08/2023 04:42 PM
2390	Bug	QA Test	Immediate	[ESS-Attendance Mobile] attendance ada data double2 sehingga mempengaruhi perhitungan payroll	Muhammad Bintar	12/04/2023 10:10 AM
2352	Bug	Assigned	Immediate	[ESS-AttendanceMobile] ess attendance tidak lanjut masuk ke attendance master data	Muhammad Bintar	01/15/2024 10:06 AM
2306	Bug	QA Test	Immediate	[ESS Travel Plan] Status masih waitng setelah di approve	Mega Yunita	08/14/2023 03:32 PM
2295	Bug	Revise	Immediate	[ESS] fixing pengambilan cuti remaining quota untuk di posting ke MD Absence Quota pengajuan ESS cuti yang ongoing lebih dari 1.	Kezia Pawitra Yulianti	10/31/2023 04:54 PM
2287	Bug	Revise	Immediate	[ESS-ARCHIEVE] Fungsi Archieve tidak menampilkan data data yang ada di tabel HISBIZDATA	Muhammad Bintar	10/25/2023 03:16 PM
2279	Bug	Revise	Immediate	ESS Travel stuck di runtaskasync karena ada approval terakhir yang sudah di submit tetapi masih pending	Muhammad Bintar	08/07/2023 03:46 PM
2277	Bug	Assigned	Immediate	[HR-TM To Payroll] perhitungan keterlambatan jika lintas hari menyebabkan akumulasi keterlambatan menjadi lebih besar	Tri Rizqiaty	11/28/2023 02:09 PM
2138	Bug	QA Test	Immediate	[ESS-LEAVE MOBILE]tidak bisa upload attachment pada saat memilih cuti karena sakit umum	Muhammad Bintar	04/26/2023 03:30 PM
2109	Bug	QA Test	Immediate	ESS - Travel Management	fernando sergio rumbayan	04/05/2023 10:33 AM
2078	Bug	Assigned	Immediate	[ESS-TRAVEL] travel cost tidak terposting ke master data	Muhammad Bintar	04/04/2023 03:45 PM
2048	Bug	Developing	Immediate	[Pertalife - Mobile Apps] Time Management Leave	Mohammad Daud	03/08/2023 02:13 PM
1971	Bug	QA Test	Immediate	[HR - Travel Report] Report Travel All tidak Tampil	Mega Yunita	02/01/2023 09:22 AM
1890	Bug	QA Test	Immediate	[HR-PAYROLL] Perhitungan Engine Payroll dalam Membaca Tarif ssi Pay Grade	Mohammad Daud	12/23/2022 03:31 PM
1863	Feature	Assigned	Immediate	[HR-PAYROLL]engine Payroll pada saat running memakan waktu yang lama bisa 10 jam	Tri Rizqiaty	12/27/2022 02:01 PM
1779	Bug	QA Test	Immediate	Saat Running payroll timbul error sebanyak 1000 orang dalam 1 payroll group cabang	Mohammad Daud	11/17/2022 03:53 PM
1778	Bug	Developing	Immediate	[ESS-LEAVE] Validasi pengajuan cuti minimal 3 hari setelah today diimplementasikan ke taskid revise creator	Muhammad Bintar	11/14/2022 11:58 AM
1580	Bug	Revise	Immediate	[ESS-Leave] Perhitungan cuti salah jika masih ada draft yg on process	Muhammad Bintar	10/10/2022 03:23 PM
1530	Bug	Revise	Immediate	[ESS-Medical]pengajuan ESS form tidak memposting data phrpa0043 yang berisi nilai costype	Muhammad Bintar	10/06/2022 08:54 AM
1329	Feature	Revise	Immediate	Request query untuk menghitung jumlah Remaining Quota yang ada di Absence Quota	Muhammad Bintar	07/07/2022 08:02 PM
1293	Bug	Developing	Immediate	Report Posting to GL filter Employee Office, EmployeeID from dan EmployeeID to tidak berfungsi	Muhammad Bintar	06/29/2022 12:18 PM
1262	Bug	Deploy	Immediate	[PAYROLL] Prorate BPJS Pensiun	Muhammad Bintar	06/30/2022 02:59 PM

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1021	Bug	QA Test	Immediate	Transfer To Employee Error sory system result for "[objectxmlhttprequest]-error, please contact system administrator "	dian perdana putra	04/13/2022 04:54 PM
990	Feature	Revise	Immediate	MinovaES Mobile View BBG	dian perdana putra	04/11/2022 11:28 AM
955	Bug	Revise	Immediate	[HR-LOAN] saat melakukan special repayment terjadi nilai amount menjadi NaN	Muhammad Bintar	03/18/2022 01:52 PM
720	Bug	Deploy	Immediate	[HR-PAYROLL] Perhitungan Pajak untuk Skenario Employee Meninggal	Tri Rizqiaty	09/13/2022 04:37 PM
717	Bug	Revise	Immediate	[HR-PAYROLL] Biaya Jabatan - FCR & FCI	Tri Rizqiaty	09/13/2022 08:02 AM
459	Bug	Deploy	Immediate	Report personal data filter nya tidak berfungsi pada employee status	dian perdana putra	10/14/2021 06:04 PM
449	Feature	Assigned	Immediate	[CR] Report New Hire	Alip Sudin	09/01/2021 10:01 AM
420	Bug	Deploy	Immediate	BBG - Overtime (Payroll)	Tri Rizqiaty	08/26/2021 12:11 PM
239	Bug	QA Test	Immediate	[ESS - Overtime] Penambahan Validasi	Andi Saputra	03/31/2021 10:57 AM
115	Bug	Deploy	Immediate	[HR - Payroll] Tax Calculation for Init Paycum di Versi Existing	Tri Rizqiaty	09/13/2022 04:39 PM