

PT BIA - Bug #4180

Permintaan Pengecekan Running Payroll di port dev

02/05/2026 09:47 AM - Mr Ikmal

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |                 |            |
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| Status:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Closed   | Start date:     | 02/05/2026 |
| Priority:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Normal   | Due date:       |            |
| Assignee:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Mr Ikmal | % Done:         | 0%         |
| Category:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |          | Estimated time: | 0.00 hour  |
| Target version:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          | Spent time:     | 0.00 hour  |
| <b>Description</b><br>Dear team developer,<br><br>Mohon bantuannya untuk dicek. Saat running di port dev (BIA) terdapat error "Save Payroll Result - Deleteng and Saving Payroll Result", namun ketika dijalankan di port production tidak terjadi error dan berjalan normal.<br><br>Mohon dibantu untuk pengecekan penyebab perbedaan ini ya.<br><br>Contoh data:<br>empID: 24125769<br>PayrollGrup: Estate A<br>Payroll Period: 01-2026<br>Terima kasih.<br><br>PORT PROD: <a href="https://hris-bia.minovaiscloud.com/">https://hris-bia.minovaiscloud.com/</a><br>DB: 103.153.60.89,1435<br>Nama DB: MinovaES_BIA_Prod<br><br>PORT DEV: <a href="http://remote.minovais.com:61139/">http://remote.minovais.com:61139/</a><br>DB: remote.minovais.com,1468<br>Nama DB: MinovaES_BIA_BaseServerCloud |          |                 |            |

History

#1 - 02/05/2026 10:17 AM - Kezia Pawitra Yulianti

- Status changed from New to Assigned
- Assignee changed from Kezia Pawitra Yulianti to Tri Rizqiaty

#2 - 02/05/2026 10:34 AM - Mr Ikmal

Mba yomma, misalnya ini belum update di prod & dev, minta tlg ambil aplikasi dari prod ke dev ya mba.  
terima kasih

#3 - 02/05/2026 02:27 PM - Tri Rizqiaty

- Assignee changed from Tri Rizqiaty to Mr Ikmal

Ikmal,

Dr sisi enginge sudah sama, kalau running all 1 estate kemungkinan krn data terlalu banyak, serverny yg ga sanggup running all.  
Klo mau dicoba runinng sebagian-sebagian aja.

#4 - 02/05/2026 02:45 PM - Mr Ikmal

- Status changed from Assigned to Revise
- Assignee changed from Mr Ikmal to Tri Rizqiaty

Oh oke baik mba, berarti issue nya dari sisi server ya?  
soalnya tadi sy running 1 orang aja untuk case yg error nya mba  
ID: 1997

#5 - 02/05/2026 04:04 PM - Tri Rizqiaty

- Status changed from Revise to Assigned

- Assignee changed from Tri Rizqiaty to Mr Ikmal

Untuk BIA, jangan coba running payroll di server kantor, ga akan kuat walaupun running payroll 1 orang, itu data payroll resultnya udah jutaan, Klo buat test running payroll bikin dev aja dicloud.

#6 - 02/05/2026 04:53 PM - Mr Ikmal

- Status changed from Assigned to Closed

Oh oke2 mba kalau gt, terima kasih mba

Files

|                                  |        |            |          |
|----------------------------------|--------|------------|----------|
| Screenshot 2026-02-05 094614.png | 348 KB | 02/05/2026 | Mr Ikmal |
|----------------------------------|--------|------------|----------|