

TULISAN - Feature #3579

Invoice Refund

04/24/2025 11:48 AM - haykal haykal

Status:	Closed	Start date:	04/24/2025
Priority:	Normal	Due date:	04/28/2025
Assignee:	haykal haykal	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	8.00 hours
Description			
Dear Shofwan,			
Ingin dibuatkan Invoice utk Refund (Pengembalian Barang). Trigger utk Invoice ini kegenerate adalah ketika Customer Return Order Submitted [Foto 1].			
Untk referensi designnya seperti foto yg gw attach ini [Foto 2]. Sebenarnya pake design Invoice kyk yg sekarang udh ada aja Wan, cuma diatasnya ditambahin tulisan REFUNDED dan di bagian bawah ditambahin bagian untk Reason For Refund.			
Sudah gua tambahin field ReasonForRefund di dokumen Sales Return (PTRSALESHEADER). Jadi nanti di CRMnya tolong ditambahin tempat utk user mengisi Reason For Refund ketika melakukan Pengembalian Barang.			
Web: https://tulisan-ecommerce-dev.minovais.com/ECommerce_Login			
DB: MinovaES_Tulisan_Dev (di 89)			
Terimakasih.			

History

#1 - 04/24/2025 11:49 AM - Kezia Pawitra Yulianti

- Due date set to 04/28/2025
- Status changed from New to Assigned

#2 - 04/28/2025 05:06 PM - shofwan shiddiq

- File clipboard-202504281705-is7mp.png added
- File clipboard-202504281706-tupwl.png added
- Status changed from Assigned to QA Test
- Assignee changed from shofwan shiddiq to haykal haykal

Dear Haykal, untuk customer refund sudah terkirim juga melalui email ke email customer ya

Pengembalian Barang

Transaksi Selesai

ID Pemesanan

00000642

Nama Pembeli

Aaa

Metode Pembayaran

Mandiri - 352



Customer Return Submitted

Document Number: 00000655

OK

Reason for Refund

Biaya Pengiriman: Rp. 10.000

Total Pesanan: Rp. 410.000

Kembalikan Barang

mail.google.com/mail/u/0/#inbox/FMfcgzQbdrSjgqHKWBvCKIPfDNINIMXw?projector=1&messagePartId=0.1

receipt_00000655.pdf

Open with

Compose

Inbox 9,281

Starred

Snatched

Sent

Drafts 89

More

Labels +

[img]/Drafts

Admin Received

Admin to mail

Received

One s

1 of 10,493

16:38 (27 minutes ago)

17:05 (10 minutes ago)

REFUNDED

tulisan

Toko DS

0001

Darmawangsa Square Store, Jakarta
hello@tulisan.com | +62 21 7278 0235

TULISAN.COM

THIS IS A COPY

Transaction ID No : 00000655
Personal Shopper : shofwan
Customer Name : Aaa
Date/Time : 20250428 / 17:05
Shipping Address : Jl. Kencana Raya No. 52

QTY	ITEM	PRICE
1	BMU2416-NINA	Rp.400.000

Page 1 / 1

(Rp.0)

89°F Partly sunny

Search

5:06 PM 4/28/2025

#3 - 04/28/2025 05:56 PM - haykal haykal

- File Tambah tulisan REFUND apabila dia transaksi refund.png added
- Status changed from QA Test to Revise
- Assignee changed from haykal haykal to shofwan shiddiq

Dear Shofwan,

Tolong agar Invoice Refund ini bisa diakses di page History juga ya. Dan kalau misalkan ini transaksi refund maka tolong di bagian atas dokumen transaksinya diberi tulisan REFUND (seperti di foto yg gw attach)

Terimakasih.

#4 - 04/29/2025 10:46 AM - haykal haykal

- File Sales Refund Receipt.png added
- File THIS IS A COPY tidak perlu.png added
- File Reason for Refund belum sesuai.png added

Wan, gua udh ngecek Invoice Refund nya dari e-mail juga. Ada beberapa catatan ya...

1. Kalau bisa Subject (Judul) e-mailnya jangan Sales Order Receipt [Foto 1], tapi diganti menjadi Sales Refund Receipt
2. Untuk di Invoicennya tulisan THIS IS A COPY nya tidak perlu ada ya. [Foto 2]
3. Untuk yg di bagian Reason for Refund nya masih belum sesuai ya. Itu alasannya masih salah (tidak seperti yg gua isikan), dan tidak perlu ada tanggal disitu. [Foto 3]

DocNo Sales Return: 00000658

Terimakasih.

#5 - 05/01/2025 11:38 AM - shofwan shiddiq

- Status changed from Revise to QA Test
- Assignee changed from shofwan shiddiq to haykal haykal

Untuk total tax hitungan nya bagaimana? soalnya sebelum nya total tax yg hitung di API2. dari CRM belum pernah memasukan nilai total Tax. kalau memang dihitung dari front-end berapakah angka nya dari dokumen yang dicontohkan? atau rumus nya darimana?

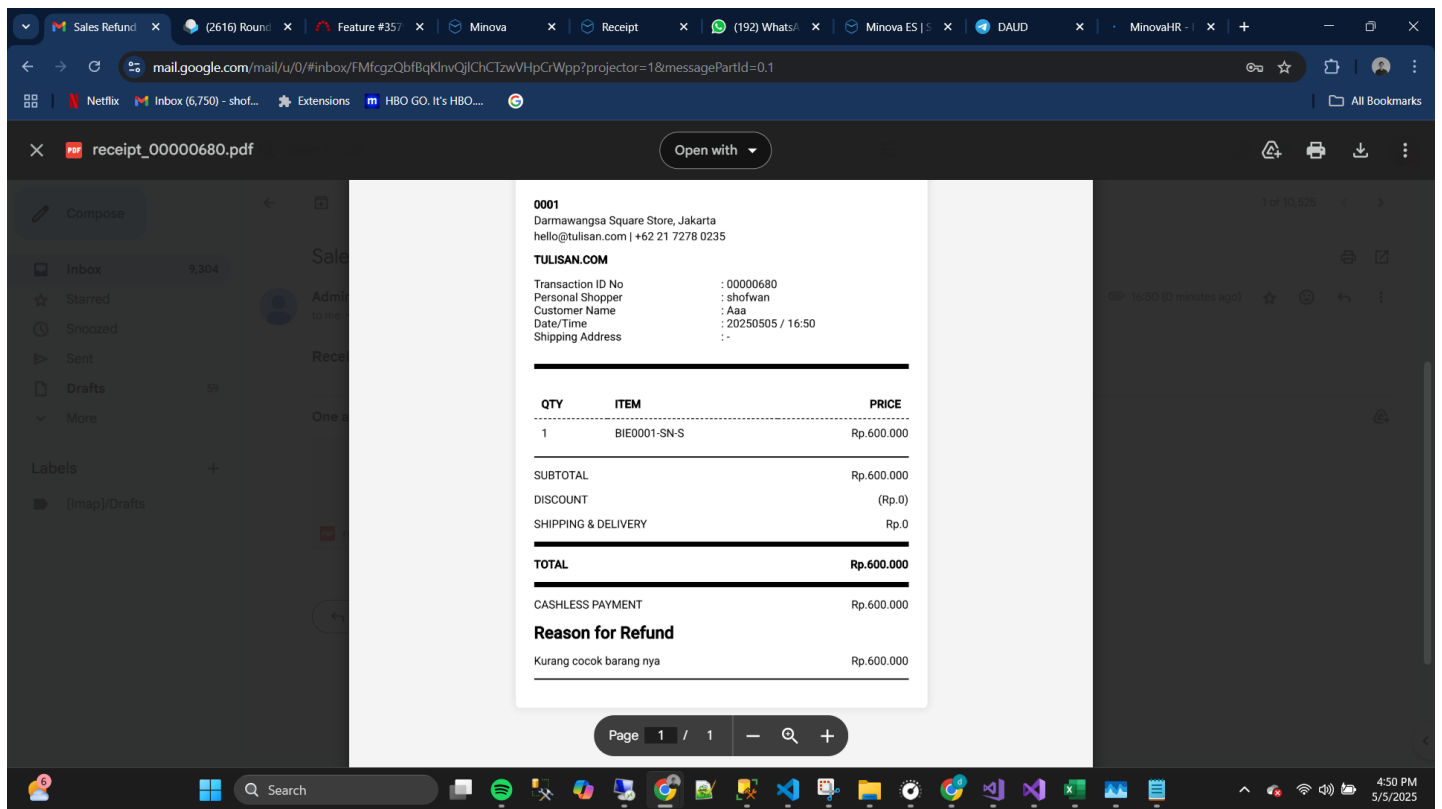
#6 - 05/02/2025 05:57 PM - haykal haykal

- Status changed from QA Test to Revise
- Assignee changed from haykal haykal to shofwan shiddiq

Ada di redmine [#3577](#) ya perhitungannya.

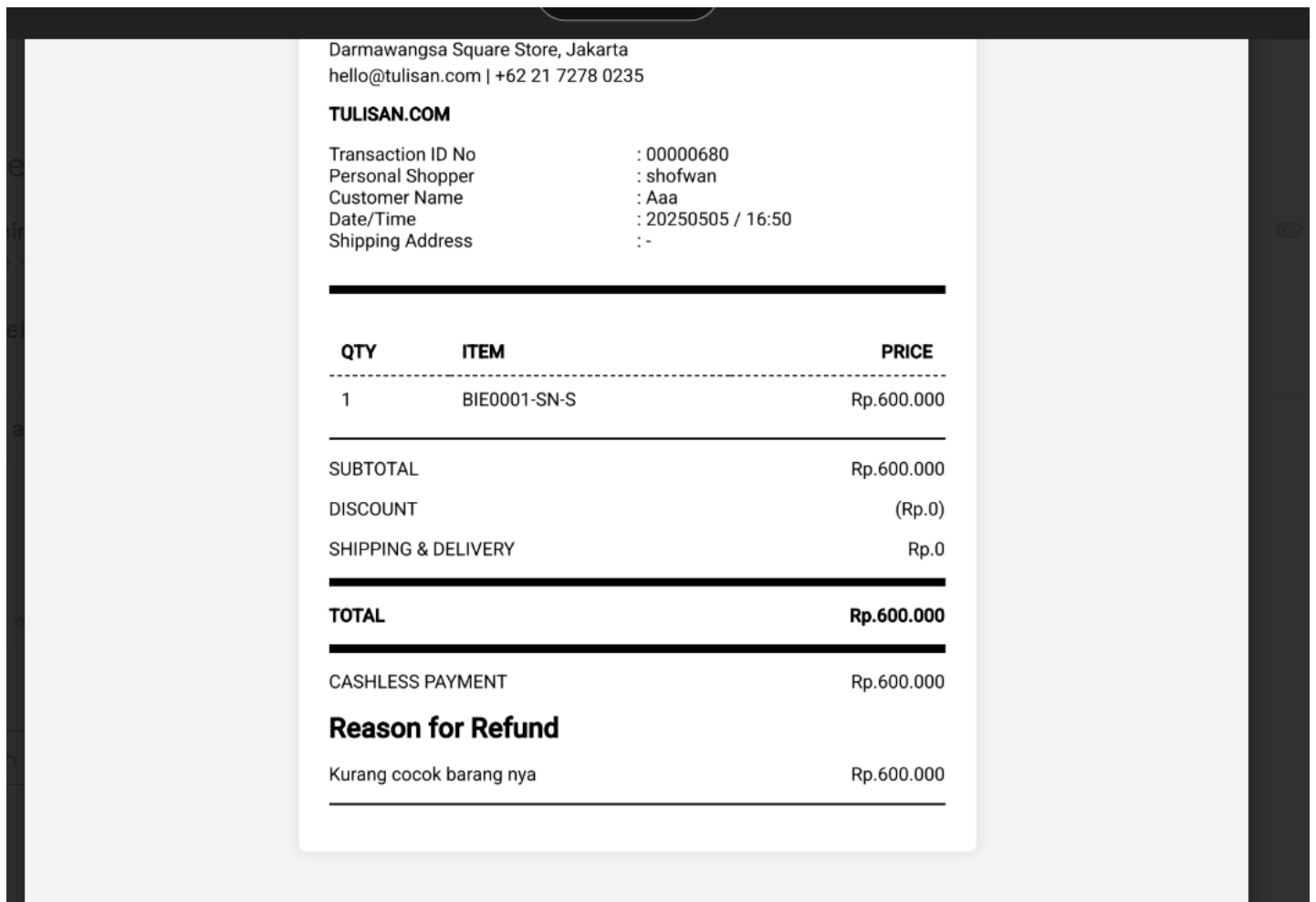
#7 - 05/05/2025 04:53 PM - shofwan shiddiq

- File clipboard-202505051651-75d2e.png added
- File clipboard-202505051653-cwf0w.png added
- File clipboard-202505051653-f4znr.png added
- Status changed from Revise to QA Test
- Assignee changed from shofwan shiddiq to haykal haykal



Dear Haykal, sudah di update ya sesuai request

- Menghapus this is a copy
- Menghapus tanggal, dan menambahkan alasan reason for refund sesuai data yg diisi di database
- Mengubah header email menjadi Sales Refund Receipt



Sales Refund Receipt Inbox x



Admin Email <task.management@minovais.com>
to me ▾

16:50 (2 minutes ago)



Receipt

One attachment • Scanned by Gmail ⓘ



↩ Reply

➦ Forward



#8 - 05/06/2025 02:39 PM - haykal haykal

- Status changed from QA Test to Assigned
- Assignee changed from haykal haykal to shofwan shiddiq

Udh ok Wan utk Invoice Refund yg gw cek di e-mail.

Paling tinggal yg Notes [#3](#) ya yg gua minta agar si Invoice Refundnya bisa diakses juga di page History.

Terimakasih.

#9 - 05/07/2025 11:17 AM - shofwan shiddiq

- File clipboard-202505071115-cxdpd.png added
- File clipboard-202505071116-yirvj.png added
- Status changed from Assigned to QA Test
- Assignee changed from shofwan shiddiq to haykal haykal

Dear Haykal, dokumen refund juga sudah bisa di download melalui menu Order History ya. Untuk dokumen refund tertera tulisan diatasnya REFUNDED dan di struknya tulisan REFUNDED

Refund



REFUND

tulisan

Pembayaran Berhasil



Doc No **00000683**

Doc Type: Sales Return

Date: 5 Mei 2025

Deliver to: Ben

Batch ID: B-25050501

Total Harga: -Rp 11.900.000,00

Download
Refund

Detail

tulisan

Pembayaran Berhasil



Doc No **00000682**

Doc Type: Sales Order

Date: 5 Mei 2025

Deliver to: Ben

Batch ID: B-25050501

Total Harga: Rp 726.500,00

Download
Struk

Detail

tulisan

Pembayaran Berhasil



Doc No **00000681**

Doc Type: Sales Order

Download PDF

REFUNDED

tulisan

Toko DS

0001

Darmawangsa Square Store, Jakarta
hello@tulisan.com | +62 21 7278 0235

TULISAN.COM

Transaction ID No : 00000687
Personal Shopper : shofwan
Customer Name : Ben
Date/Time : 20250505 / 18:46
Shipping Address : Jl. Mobilitas No. 62

QTY	ITEM	PRICE
1	GB00003-Y-S	Rp.850.000
	AMA-BUNDLING-3 (15%)	(Rp.127.500)
SUBTOTAL		Rp.846.000
DISCOUNT		(Rp.127.500)
SHIPPING & DELIVERY		Rp.4.000
TOTAL		Rp.722.500

Package

ViewModels/ECommerce_OrderHistory.js
ECommerce_RefundFrame.html
Refund.html

#10 - 05/07/2025 01:25 PM - haykal haykal

- File Diganti menjadi Download Struk Refund.png added
- Status changed from QA Test to Revise
- Assignee changed from haykal haykal to shofwan shiddiq

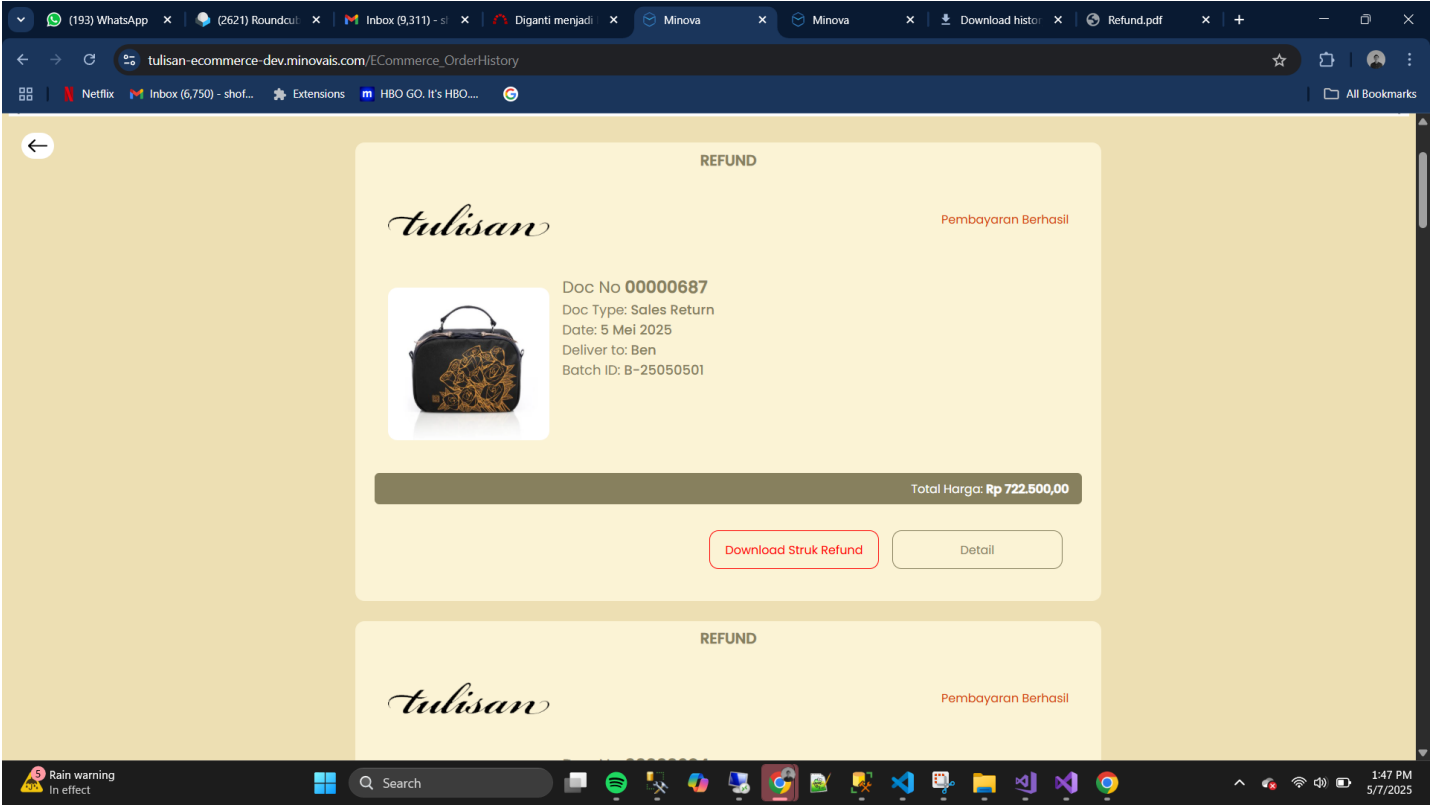
Dear Shofwan, ada perbaikan sedikit ya.

Untk yg tulisan Download Refund itu tlg diganti menjadi 'Downlad Struk Refund'

Terimakasih.

#11 - 05/07/2025 01:47 PM - shofwan shiddiq

- File clipboard-202505071347-3l5av.png added
- Status changed from Revise to QA Test
- Assignee changed from shofwan shiddiq to haykal haykal



- #12 - 05/07/2025 02:00 PM - haykal haykal
- Status changed from QA Test to Closed

Files

Customer Return Submitted.png	35.8 KB	04/24/2025	haykal haykal
Contoh Invoice Refund.png	487 KB	04/24/2025	haykal haykal
clipboard-202504281705-is7mp.png	71.8 KB	04/28/2025	shofwan shiddiq
clipboard-202504281706-tupwl.png	242 KB	04/28/2025	shofwan shiddiq
Tambah tulisan REFUND apabila dia transaksi refund.png	56.6 KB	04/28/2025	haykal haykal
Sales Refund Receipt.png	12.1 KB	04/29/2025	haykal haykal
THIS IS A COPY tidak perlu.png	22.8 KB	04/29/2025	haykal haykal
Reason for Refund belum sesuai.png	3.87 KB	04/29/2025	haykal haykal
clipboard-202505051651-75d2e.png	246 KB	05/05/2025	shofwan shiddiq
clipboard-202505051653-cwf0w.png	99.3 KB	05/05/2025	shofwan shiddiq
clipboard-202505051653-f4znr.png	54.6 KB	05/05/2025	shofwan shiddiq
clipboard-202505071115-cxdpd.png	105 KB	05/07/2025	shofwan shiddiq
clipboard-202505071116-yirvj.png	62.5 KB	05/07/2025	shofwan shiddiq
Diganti menjadi Download Struk Refund.png	46.3 KB	05/07/2025	haykal haykal
clipboard-202505071347-3l5av.png	205 KB	05/07/2025	shofwan shiddiq