

## EKNO YUAG - Bug #3569

### [Apps Mobile] - Report Payslip Belum Bisa Tampil

04/17/2025 10:48 AM - Mr Ikmal

<b>Status:</b>	Closed	<b>Start date:</b>	04/17/2025
<b>Priority:</b>	Normal	<b>Due date:</b>	04/17/2025
<b>Assignee:</b>	Mr Ikmal	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	1.00 hour
<b>Description</b>			
Dear Team Developer,			
Mohon bantuannya di aplikasi mobile pada menu Payslip Ketika buka payslip belum bisa menampilkan Report Payslip nya. Flow nya pilih periode 2025-Jan, Isi Verification Code, Isi ddmxxxxx. ddm -> (isi 2207) xxxx -> (isi dari verification code) lalu klik buka, disini tampil error tidak bisa membuka file. Namun kalau saya coba di website muncul.			
akses user login: username: daud password: 123Aa			
Terima kasih			
<a href="https://hris-ekno.minovais.com/Account/Login">https://hris-ekno.minovais.com/Account/Login</a>			
port db: 103.153.60.89 database: MinovaES_Ekno			

#### History

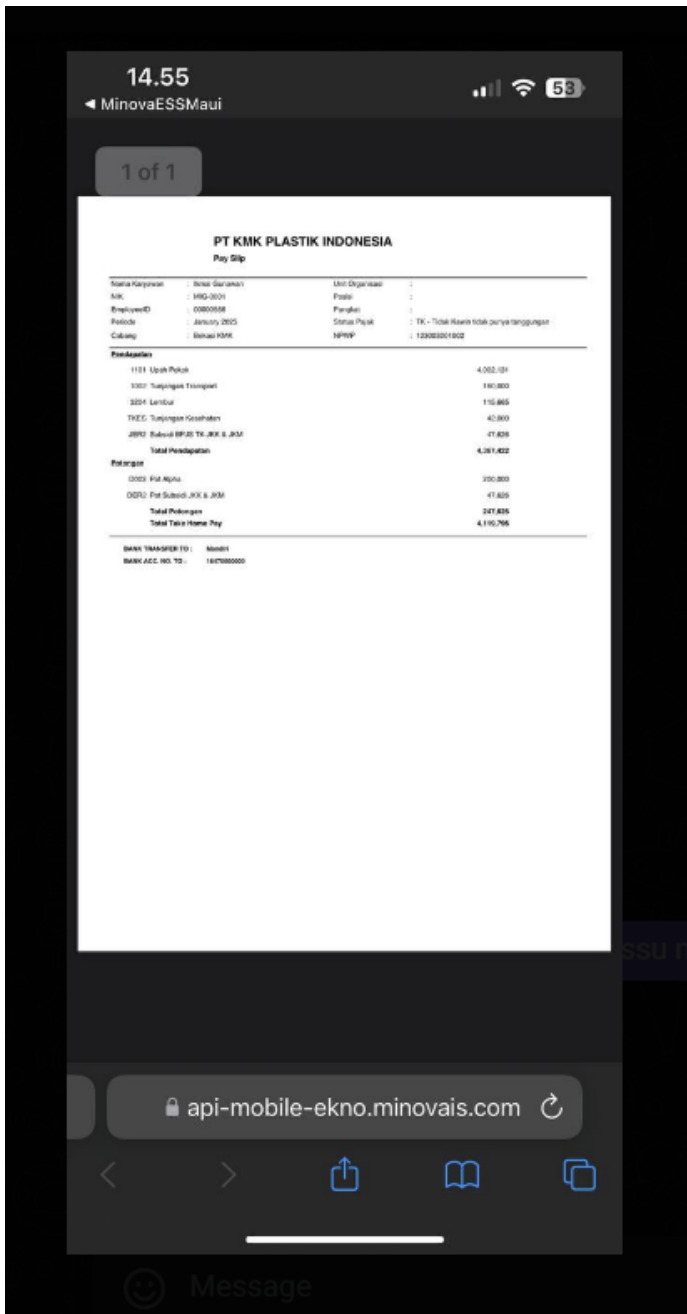
##### #1 - 04/17/2025 11:53 AM - Kezia Pawitra Yulianti

- Due date set to 04/17/2025
- Status changed from New to Assigned
- Assignee changed from Kezia Pawitra Yulianti to shofwan shiddiq

##### #2 - 04/17/2025 04:41 PM - shofwan shiddiq

- File clipboard-202504171641-ogtdi.png added
- Status changed from Assigned to QA Test
- Assignee changed from shofwan shiddiq to Mr Ikmal

Sudah bisa yah, issue nya terjadi karena browser di hp nya ga support, dan perlu di update



#3 - 04/30/2025 04:49 PM - Mr Ikmal

- Status changed from QA Test to Closed

#### Files

File Name	Size	Date	Author
Screenshot 2025-04-17 104320.png	214 KB	04/17/2025	Mr Ikmal
Screenshot_2025-04-17-10-47-01-378_com.android.chrome.jpg	146 KB	04/17/2025	Mr Ikmal
clipboard-202504171641-ogtdi.png	81.9 KB	04/17/2025	shofwan shiddiq