

TULISAN - Bug #3555

[CRM] Pop Up AJAX Error ketika Submit Order

04/09/2025 03:12 PM - haykal haykal

Status:	Closed	Start date:	04/09/2025
Priority:	Normal	Due date:	
Assignee:	haykal haykal	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Dear Developer, Saat ini 'kan pas Checkout setelah Submit Order muncul popup AJAX Error seperti di foto yang diattach. Memang data transaksinya masuk tersimpan di db dan di port. Tapi tolong agar pop upnya jangan AJAX Error seperti itu ya... Soalnya rencananya CRMnya akan dishow lagi hari Kamis atau Jum'at ini. Jadi kalau bisa tampilannya jangan AJAX Error lagi, tapi Order Submitted seperti yang sebelumnya sudah pernah dibuat. Terimakasih. Web: https://tulisan-ecommerce-dev.minovais.com/ECommerce_Checkout			

History

#1 - 04/09/2025 03:12 PM - haykal haykal

- Subject changed from Pop Up AJAX Error ketika Submit Order to [CRM] Pop Up AJAX Error ketika Submit Order

#2 - 04/09/2025 04:03 PM - shofwan shiddiq

- File clipboard-202504091602-23nbh.png added

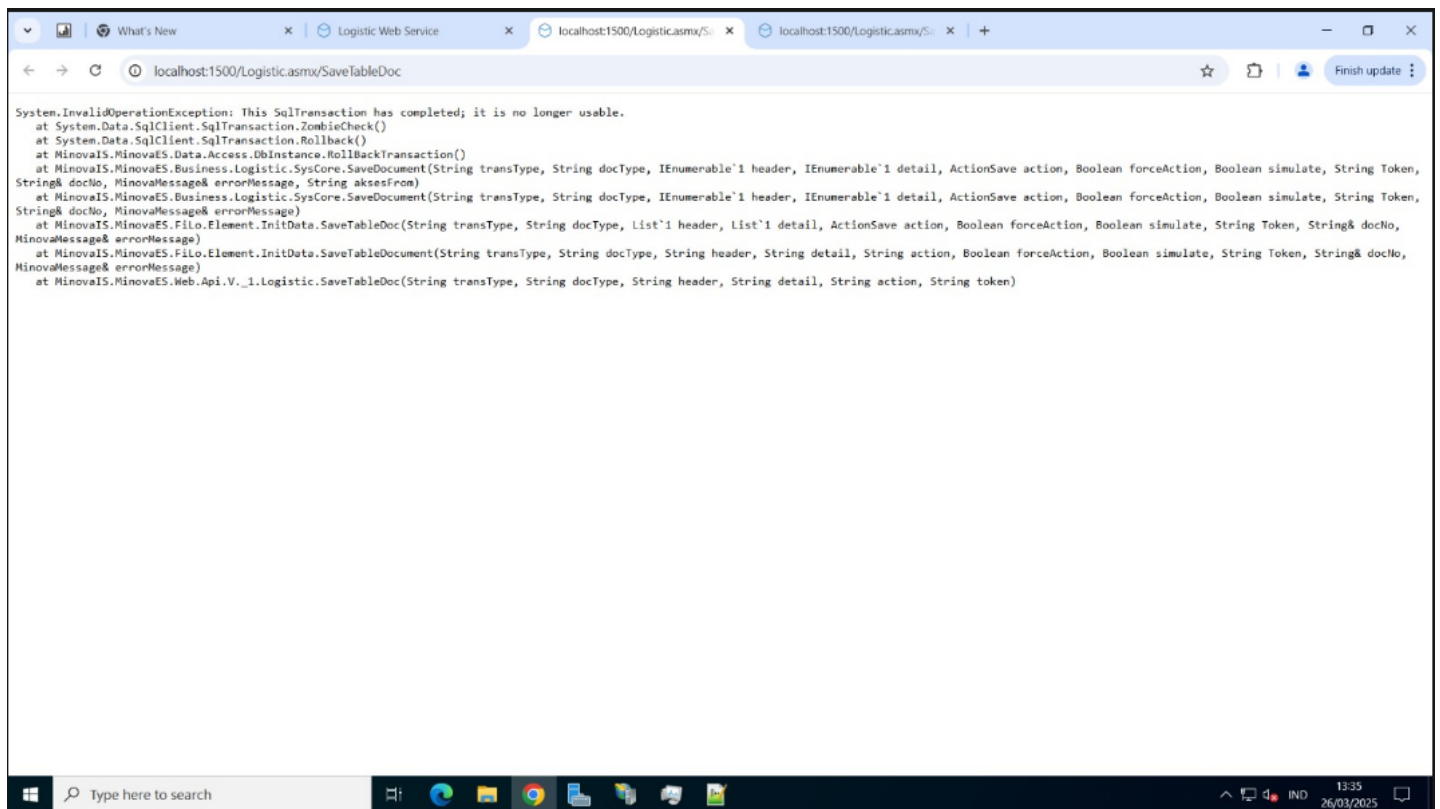
- Status changed from New to QA Test

- Assignee changed from shofwan shiddiq to haykal haykal

Ajax error itu error nya di backend API2 karena aplikasi CRM (Front-end) menerima message error dari API 2, ada issue di backend yang tidak sinkron antara treatment di database, dengan message return ke front-end.

- Seharusnya kalau error, berarti transaksi gagal
- Kalau transaksi berhasil, maka message success

Ini saat di coba langsung di API2 tulisan dev di cloud 89. Hal ini terjadi hanya kepada user yang tidak memiliki nilai deposit



#3 - 04/09/2025 05:17 PM - haykal haykal

- Status changed from QA Test to Closed

#4 - 04/09/2025 05:22 PM - haykal haykal

- File AJAX Error tolong diperbaiki.png added

- Status changed from Closed to Assigned

- Assignee changed from haykal haykal to shofwan shiddiq

Iya Wan bener, kalau misalnya gakpunya Deposit (misal pake Guest) dia masih muncul popup AJAX Error.

Yaudah nanti kalau misalkan ini udh solved gak AJAX Error lagi balikin aja redminenya QA Test ke gua.

Thanks.

#5 - 04/09/2025 05:42 PM - shofwan shiddiq

- Assignee changed from shofwan shiddiq to haykal haykal

Ini issue nya bukan di CRM, dan gak ada yg perlu di betulin di CRM

#6 - 04/10/2025 03:55 PM - Kezia Pawitra Yulianti

jadi gimana ini statusnya skrg?

#7 - 04/11/2025 06:16 PM - haykal haykal

- Assignee changed from haykal haykal to Tri Rizqiaty

Mungkin Mbak Yomma bisa bantu ya Mbak.

#8 - 04/15/2025 03:19 PM - Tri Rizqiaty

- File MinovaIS.MinovaES.Business.Logistic.dll added

- Status changed from Assigned to Developing

Fixing :

Update folder API2/bin : MinovaIS.MinovaES.Business.Logistic.dll

#9 - 04/15/2025 03:19 PM - Tri Rizqiaty

- Status changed from Developing to QA Test
- Assignee changed from Tri Rizqiaty to haykal haykal

#10 - 04/16/2025 10:25 AM - haykal haykal

- Status changed from QA Test to Closed

Files			
clipboard-202504091602-23nbh.png	307 KB	04/09/2025	shofwan shiddiq
AJAX Error tolong diperbaiki.png	31.3 KB	04/09/2025	haykal haykal
MinovaIS.MinovaES.Business.Logistic.dll	84 KB	04/15/2025	Tri Rizqiaty