

# RSGP - Bug #2635

## Service Async Email Baru Error

03/06/2024 04:27 PM - shofwan shiddiq

<b>Status:</b>	Closed	<b>Start date:</b>	03/06/2024
<b>Priority:</b>	Urgent	<b>Due date:</b>	03/18/2024
<b>Assignee:</b>	M Azid Wahyudi	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour

### Description

Dear Azid, tolong di log ascyn untuk mail services saat approve atau reject cuti

### Log:

```
3815 2024-03-06 14:33:32,447 [17572] ERROR MinovaIS.MinovaES.Core.MailUtility.MailUtility A recipient must be specified.
3816     at System.Net.Mail.SmtpClient.SendAsync(MailMessage message, Object userToken)
3817     at MinovaIS.MinovaES.Core.MailUtility.MailUtility.SendMailSmtAsync(String from, String to, String cc, String subject, String body, String smtpHost, String smtp_u:
3818 2024-03-06 15:25:43,451 [24788] ERROR MinovaIS.MinovaES.Core.MailUtility.MailUtility SmtPassword:The input is not a valid Base-64 string as it contains a non-base 6-
3819     at System.Convert.FromBase64_Decode(Char* startInputPtr, Int32 inputLength, Byte* startDestPtr, Int32 destLength)
3820     at System.Convert.FromBase64CharPtr(Char* inputPtr, Int32 inputLength)
3821     at System.Convert.FromBase64String(String s)
3822     at MinovaIS.MinovaES.Core.MailUtility.MailUtility.LoadConfiguration()
3823 2024-03-06 15:28:28,583 [16864] ERROR MinovaIS.MinovaES.Business.WorkFlow.WorkFlowRunMail [725 System.Net.Mail.SmtpException: Syntax error, command unrecognized. The
3824     at System.Net.Mail.SmtpConnection.ConnectAndHandshakeAsyncResult.End(IAsyncResult result)
3825     at System.Net.Mail.SmtpTransport.EndGetConnection(IAsyncResult result)
3826     at System.Net.Mail.SmtpClient.ConnectCallback(IAsyncResult result)]
3827 2024-03-06 15:38:20,957 [17108] ERROR MinovaIS.MinovaES.Business.WorkFlow.WorkFlowRunMail [723 System.Net.Mail.SmtpException: Syntax error, command unrecognized. The
3828     at System.Net.Mail.SmtpConnection.ConnectAndHandshakeAsyncResult.End(IAsyncResult result)
3829     at System.Net.Mail.SmtpTransport.EndGetConnection(IAsyncResult result)
3830     at System.Net.Mail.SmtpClient.ConnectCallback(IAsyncResult result)]
3831
```

### APPCONFIG

SmtpHost	1	sc132.idcloudhosting.cloud	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpPassword	1	TSFOMFZAMXM=	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpPasswordsEncrypt	1	true	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpPort	1	465	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpSslEnabled	1	true	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpTimeout	1	100000	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtpUser	1	task.management@minovais.com	1	Mail service	minovais	2016010101...	minovais	2016010101...
SmtUserERec	1	task.maanaement@minovais.com	1	Mail service	minovais	2016010101...	minovais	2016010101...

Apa ada settingan yang salah atau gimana ya?

### History

- #1 - 03/06/2024 04:29 PM - shofwan shiddiq
  - Project changed from CLIENT SUPPORT to RSGP
- #2 - 03/13/2024 03:17 PM - Kezia Pawitra Yulianti
  - Due date set to 03/18/2024
  - Status changed from New to Assigned
  - Priority changed from Normal to Urgent

**#3 - 04/26/2024 10:00 AM - shofwan shiddiq**

- Status changed from Assigned to Closed

**Files**

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clipboard-202403061626-mgesw.png	179 KB	03/06/2024	shofwan shiddiq
clipboard-202403061627-eqpa5.png	24.1 KB	03/06/2024	shofwan shiddiq