

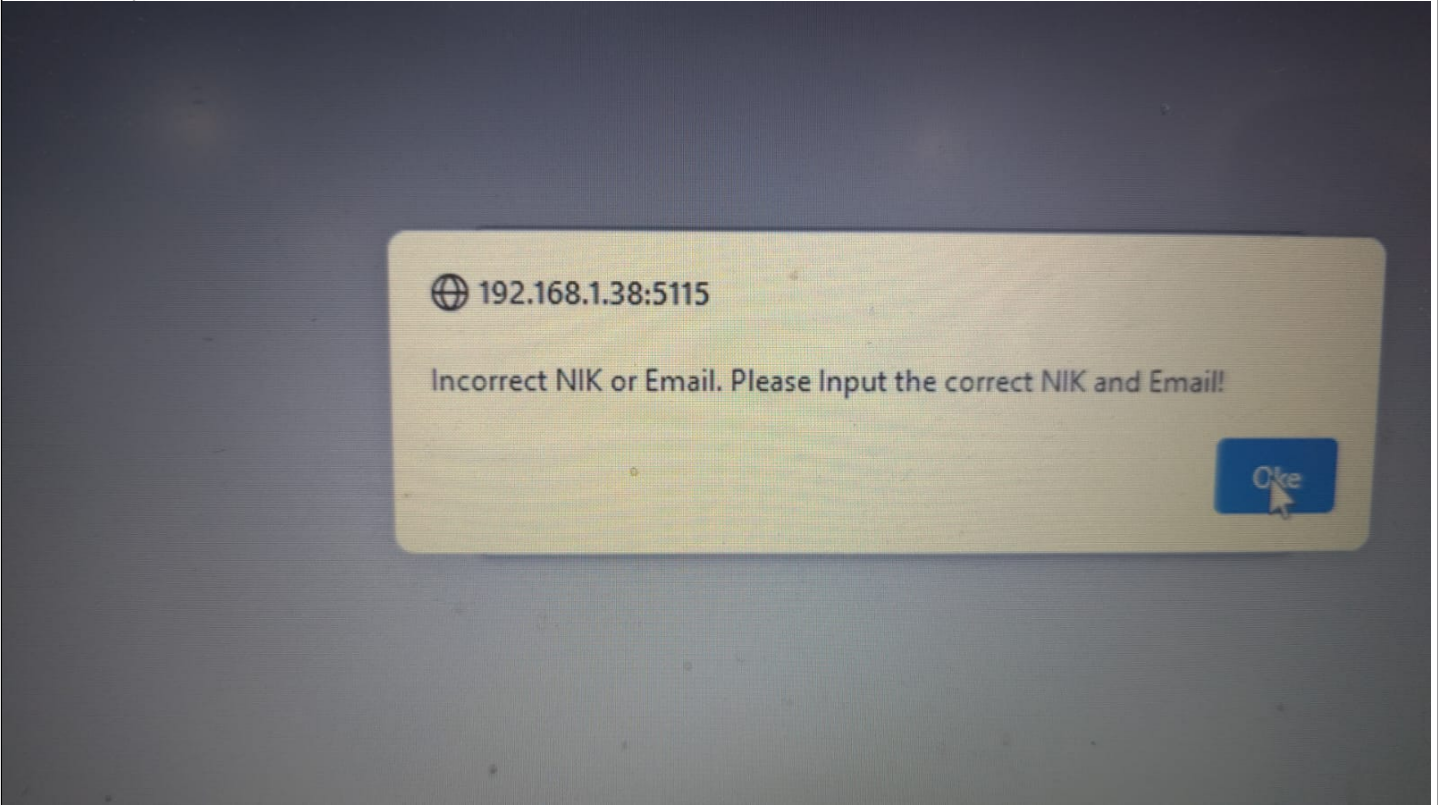
CNAF - Feature #2361

[ESS-FORGOT PASSWORD] pada saat forgot password terjadi error incorrect NIK dan email padahal email nya sudah sama dan NIK nya ada.

10/09/2023 05:52 PM - Muhammad Bintar

Status:	Closed	Start date:	10/09/2023
Priority:	Normal	Due date:	10/16/2023
Assignee:	Tri Rizqiaty	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description
Dear tim developer mohon support nya untuk notifikasi error pada forgot password, dimana pada saat mengisi nik dan email yang sesuai, tetap muncul notif incorrect nik dan email.



tain Master Data

Employee Detail

Employee ID: 00006647 Employee Type:
 External ID: Position:
 Full Name: M Iqbal Alghazali Organization:
 Employee Status: Active Grade:

Search Master Data

Communication Data View

Communication Data

Start Date: 13/02/2021 Relationship:
 End Date: 31/12/9999 Relation Name:
 Sequence: 2 User Change:
 Comm. Type: Email address Last Change:
 Comm. Desc.: muhamad.iqbal@cna f.co.id

Save Delete Cancel

remote.minovais.com: 5115
remote.minovais.com, 1452

History

#1 - 10/10/2023 10:18 AM - Muhammad Bintar

- File clipboard-202310101017-1g4ml.jpg added
- File WhatsApp Video 2023-10-10 at 10.15.37_89edf8b1.mp4 added
- Description updated

#2 - 11/02/2023 08:56 AM - Kezia Pawitra Yulianti

- Status changed from New to Assigned

task ini statusnya gimana ya?

#3 - 11/02/2023 03:09 PM - Muhammad Bintar

- Status changed from Assigned to Closed

okeh ini sudah fix karena adanya perubahan email ke office365.
error tersebut muncul karena tidak ketemu settingan email sender yang sesuai.

Files

clipboard-202310091751-tdo3m.jpg	98.6 KB	10/09/2023	Muhammad Bintar
clipboard-202310101017-1g4ml.jpg	98.2 KB	10/10/2023	Muhammad Bintar
WhatsApp Video 2023-10-10 at 10.15.37_89edf8b1.mp4	10 MB	10/10/2023	Muhammad Bintar