

CNAF - Bug #2292

[ESS] Fitur Forgot Password tidak bisa mengirimkan email walau notifikasi nya di anggap sukses.

07/24/2023 10:39 AM - Muhammad Bintar

Status:	Closed	Start date:	07/24/2023
Priority:	Urgent	Due date:	07/31/2023
Assignee:	Muhammad Bintar	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Dear tim developer mohon support nya untuk perbaikan pada fitur forgot password dimana pada saat mengisi nik nya dan email, notifikasi menampilkan email sukses terkirim, tetapi di cek di inbox nya email employee tidak masuk.
contoh employee iqbal alghazali employee 00006647

<http://remote.minovais.com:5115/>
database sql server
remote.minovais.com , 1452

History

#1 - 07/26/2023 10:56 AM - Kezia Pawitra Yulianti

- Status changed from New to Assigned
- Priority changed from Normal to Urgent

#2 - 08/04/2023 02:42 PM - Tri Rizqiaty

- File clipboard-202308041441-754qr.png added
- Status changed from Assigned to Developing

Setelah dilakukan pengecekan, sepertinya ada perubahan smtp CNAF, karena tanpa merubah dll hanya merubah settingan smtp, fitur ini bisa jalan.

Jika memang ada perubahan smtp, tolong dirubah settingan di table core_app_configuration - field : Smtphost, Smtppassword1, Smtpport, SmtppsslEnabled, Smtppuser (sesuai gambar dibawah)

Column | Outp... | Sort Type | Sort Order | Filter | Or... | Or... | Or... | Or... | Or... | Or... | Or... | Or... | Or... | Or...

instance | pp... | | | | | | | | | | | | | | |

name | pp... | | | | = 'Smtphost' | = 'Smtppass... | = 'Smtpport' | = 'SmtppsslE... | = 'Smtppuser' | = 'Smtpphost... | = 'Smtppass... | = 'Smtpport... | = 'SmtppsslE... | = 'Smtppuser...

seq | pp... | | | | | | | | | | | | | | |

```

SELECT TOP (200) instance, name, seq, value, active, description
FROM core_app_configuration
WHERE (name = 'Smtphost') OR
(name = 'Smtppassword1') OR
(name = 'Smtpport') OR
(name = 'SmtppsslEnabled') OR
(name = 'Smtppuser') OR
(name = 'Smtpphost_1') OR
(name = 'Smtppassword1_1') OR
(name = 'Smtpport_1') OR
(name = 'SmtppsslEnabled_1') OR
(name = 'Smtppuser_1')
ORDER BY active DESC

```

instance	name	seq	value	active	description
00000	Smtphost	1	smtp-relay.brevo.com	1	NULL
00000	Smtppassword1	1	jAkVakYc7zGOs0C	1	NULL
00000	Smtpport	1	587	1	NULL
00000	SmtppsslEnabled	1	false	1	NULL
00000	Smtppuser	1	trierizsiwan@gmail.com	1	NULL
00000	Smtppuser_1	1	mail.hris@cnaf.co.id	0	NULL
00000	SmtppsslEnabled_1	1	false	0	NULL
00000	Smtpport_1	1	25	0	NULL
00000	Smtppassword1_1	1	123456Aa	0	NULL
00000	Smtpphost_1	1	172.30.40.4	0	NULL
NULL	NULL	NULL	NULL	NULL	NULL

Tolong dicek apakah smtp CNAF ada perubahan, seperti userlogin atau password. Jika memang ada tolong dirubah field2 dibawah ini

Untuk saat ini settingan CNAF dirubah namanya & activeny menjadi 0

#3 - 08/04/2023 02:42 PM - Tri Rizqiaty

- Status changed from Developing to QA Test
- Assignee changed from Tri Rizqiaty to Muhammad Bintar

#4 - 10/21/2024 10:41 AM - Muhammad Bintar

- Status changed from QA Test to Closed

Files

clipboard-202307241038-chron.png	36.8 KB	07/24/2023	Muhammad Bintar
clipboard-202308041441-754qr.png	100 KB	08/04/2023	Tri Rizqiaty